

Evacuation Chairs and Evacuslider Rescue Mattress Warranty and Guarantee

The Company (Evacusafe UK Limited) warrants that the Goods are of satisfactory quality. If the Buyer wishes to make a claim under this warranty, the Buyer shall give written notice to the Company within 30 days of the discovery of the defect and give the Company a reasonable opportunity to inspect the Goods in question. The Company shall not be liable for any breach of warranty if the Buyer makes any further use of the Goods after giving such notice or alters or repairs the Goods without the agreement of the Company. The Company's liability under the warranty shall be limited to repairing or replacing the Goods in question or refunding the price of such Goods.

The Company provides the following guarantees against faulty workmanship or materials:

- Tracked Evacuation Chairs (Standard & Excel models) – 1 year on all working parts; 5 years for tracks/belts and chair frame;
- Transit Chairs (2 & 4 Wheel models) - 1 year all parts;
- Evacuslider Mattresses (Standard & Premium Adjustable) – 1 year all parts;

The instruction manual and DVD must be read / watched PRIOR to operating the chair to ensure its proper use in accordance with manufacturer's guidelines.

The warranty applies to the repair or replacement of product found to be defective in material or workmanship. This warranty does not apply to damage resulting from; unreasonable use, incorrect use (such as the movement of anything other than people) neglect in the respect of non servicing or maintenance (as per the schedules provided) alterations or modifications by any third party other than Evacusafe or its appointed agents, overloading, use on external non covered stairways (tracked evacuation chairs only), sabotage or wilful misuse.

In the event that any of the above has taken place we (the company) must be notified immediately and the equipment not used during this time.